



Espresa
Powering Great Workplaces®

CASE STUDY

SAMSUNG

Well-Being Programs
Designed for Employees to
Live Well Everywhere

espresa.com



Espresa
Powering Great Workplaces®

“Adopting the Espresa Lifestyle Spending Accounts (LSA) has been incredibly beneficial for us.

In many ways, these accounts have been a complete game-changer for our employee experience, significantly enhancing overall satisfaction and engagement.”



Sarah Schutzberger, RD
Wellness and Benefits
Manager, Samsung

Samsung Semiconductor is in the business of constantly reinventing the future through innovation. They explore the unknown to discover technologies to help people all over the world lead happier, healthier lives.

And that starts with creating a workplace culture of infinite possibilities.

THE PROBLEM

Samsung has always prioritized human-centric innovations, enhancing the lives of employees and their families worldwide. With a commitment to health and wellness, Samsung supports an international workforce of approximately 2,000 employees in North America.

Managing numerous reimbursement point solutions and vendors posed significant administrative challenges. Despite this, Samsung remained dedicated to improving the employee experience through innovative solutions aligned with its core values - providing inclusive and meaningful well-being and reimbursement options for everyone.

That’s when they sought a more comprehensive and consolidated solution to meet the reimbursement challenges they faced.



THE SOLUTION

Samsung chose Espresa's purpose-built well-being solution, including Lifestyle Spending Accounts (LSA) and additional flexible benefits such as exclusive work-from-office perks. Addressing their challenges, Espresa's comprehensive personal benefits and collaborative solution enabled Samsung to streamline administrative costs and consolidate their needs into a globally scalable, mobile-first solution.

Innovatively designed for enterprises like Samsung, Espresa's adaptability to its customers' evolving needs is a significant advantage. As Samsung paves the way for the future, Espresa continues to innovate and develop solutions to improve workplaces worldwide.



Sarah Schutzberger, RD
Wellness and Benefits
Manager, Samsung

"Espresa has always made our experience seamless. They are exceptionally organized and continuously seek feedback. They inquire, 'Does your need fit into our roadmap? If so, let me share it with you. It might not be immediate, but let's collaborate to find a workable solution now.'"

Embarking on a journey to shape the future together

Samsung's core value of supporting people to be their best, based on human resources and technologies, means offering benefits like Espresa LSAs and well-being that enrich and contribute to their employees' lives.

Innovation without limitations

Samsung's well-being and LSA programs drive employee engagement in truly connected ways.

'Live Life Well' Wallets Use, 2024

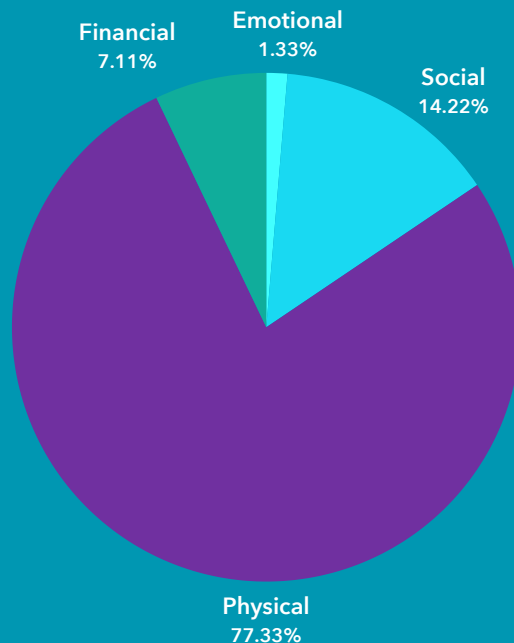
Four pillars of wellness

- + Emotional
- + Social
- + Physical
- + Financial

\$1,200 USD Annual
US LSA Plan

Launched January 2024

- Access to Funds
- + Reimbursement
- + Marketplace
- + Discounted mental and physical health services




98.5%
Member
Satisfaction
Score



Espresa

Powering Great Workplaces®

Globally supporting people

As part of Samsung's commitment to providing an exceptional workplace, the company supports all employees in being their best selves, offering the flexibility needed to achieve this goal.

Espresa's Lifestyle Spending Account (LSA) is designed to enhance the overall well-being of Samsung's employees by reimbursing expenses related to physical, emotional, social, and financial wellness. This program broadly allows employees to receive reimbursements for various activities and purchases that promote a healthier and more balanced life.

"Previously, the company offered a \$300 gym reimbursement program. Now, with the introduction of the Espresa Lifestyle Spending Account (LSA), employees enjoy a vastly broader and more impactful benefit. This change has been met with overwhelming enthusiasm and appreciation from our team, significantly enhancing their well-being and satisfaction."

- Sarah Schutzberger, RD, Wellness and Benefits Manager, Samsung

Espresa is Powering Great Workplaces® with personal benefits people love.

Driving global employee engagement programs, Espresa is inclusively available in all languages, time zones, and currencies. And, with Espresa LSA Plus™, companies can power flexibility and freedom of choice with integrated total well-being, recognition, and community in a single app.

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